

Boarding/Daycare Liability Waiver and Service Agreement

Date:

Dog/Cat Name:

Owners First Name:

Dog/Cat Name:

Owners Last Name:

Dog/Cat Name:

Email Address:

Dog/Cat Name:

Emergency Contact:

Cell Phone:

Please acknowledge the following policy statements by signing your initials in the boxes provided. If you do not agree to all the statements, please do not complete this form and contact Back Bay Veterinary Hospital (BBVH) for more information.

BY SIGNING BELOW, in consideration of the services rendered by Back Bay Veterinary Hospital to my dog(s) and/or cat(s), I acknowledge reading, understanding, and accepting the following statements below. By enrolling the above named and described pet(s), I represent that I am the legal owner of the named pet(s).

AGREEMENT TO PARTICIPATE AND LIABILITY WAIVER

I understand certain "activities" that my pet may participate in, including: Daycare, boarding, one-on-one playtime, group playtime, and swimming may result in:

- Exposure to parasites, viruses, and/or other medical conditions passed pet-to-pet or person-to-pet.
- Sprains, strains, bites, broken bones, or cuts.
- Fatigue, dehydration, not willing to eat, or death.

I further understand that not each and every potential risk can be listed above, but, nonetheless agree that the benefits associated with pet socialization outweigh the possible risks, therefore, I hereby voluntarily release, forever discharge, and agree to hold harmless and indemnify Back Bay Veterinary Hospital and its agents, successors, heirs, from any and all liability, claims, demands, actions or rights of action which are related to, arise out of, or are in any way connected with my pets participation in activities at Back Bay Veterinary Hospital, including those allegedly attributable to the negligent acts or omissions of Back Bay Veterinary Hospital or their staff.



AUTHORIZATION OF MEDICAL CARE

If my pet is ill or injured in participating in activities at BBVH, we will make every reasonable effort to reach me pursuant to contact information I have provided BBVH. However, if BBVH is unable to reach me, I consent to BBVH seeking appropriate veterinary care and I accept any responsibility for any and all associated expenses directed towards the medical attention needed if necessary.



ALLERGIES, SPECIAL DIETS, AND MEDICATIONS

I agree that I will disclose to BBVH any allergies my pet may have. I further agree to disclose to BBVH any special dietary needs or medications my pet may require if necessary during activities at BBVH. I also understand that there are additional fees for administering medications to my pet while boarding.

PHOTOGRAPHS, VIDEOS AND STATEMENTS

I authorize use of my pet's visual image(s) and statements in newsletters, posters, social media and other materials.

VICIOUS TENDENCIES

I affirm that I am not aware of any vicious tendencies by my dog(s) and/or cat(s). I represent that my dog(s) and/or cat(s) is sociable and has not harmed or shown threatening behaviors towards any person or any other dog(s) and/or cat(s). I understand BBVH reserves the right to permanently remove a dog(s) and/or cat(s) from its daycare or boarding facilities at any time.

AGREEMENT TO PAY

BBVH accepts cash and credit cards. I agree to pay the service rates in effect for my pets participation in activities at BBVH. I further agree to pay for any additional services requested such as grooming or bathing. A valid credit card must be kept on file at all times. Charges not paid in advance will be charged to the client's credit card. All services must be paid in full before the dog(s) and/or cat(s) is released to the client.

DAYCARE: There are no refunds for partial daycare. We are available 6 days a week during office hours. Check in and check out only during office hours - We do not release dog(s) and/or cat(s) on Sundays, due to being closed.

HOURS: Monday to Friday- 7:00 am to 5:00 pm.

Saturday - 8:00 am to 3:30 pm

Sunday - **CLOSED**

BOARDING: All boarding reservations must be made 24 hours prior to check in.

PRICING FOR BOARDING MAY CHANGE WITHOUT NOTICE. Payment for services rendered is required at pet(s) release, and that pet(s) released AFTER 12:00 NOON (check out time) WILL BE CHARGED FOR A \$15 LATE FEE. If my pet is bathed while they are boarding - I will not be charged for daycare on the last day of boarding and the afternoon pick up time.

VACCINATIONS AND PARASITE PREVENTION

All pets staying within BBVH must be free of external and internal parasites.

FECAL IS MANDATORY EVERY 6 MONTHS

VACCINATIONS ARE MANDATORY ACCORDING TO THE DUE DATES

Any pets found to have parasites will be immediately treated with an anti-parasitic medication at additional expense to the owner. If fleas are present on my pet, a topical application of flea control will be applied at a single dose fee. I understand that while my pet is fully vaccinated, vaccines are not guaranteed and there is a slight risk that my pet may contract a contagious disease or illness. I agree that, should this occur, I am responsible for my own pet's care and medical attention. I agree to allow a 7 day waiting period after my pet has had their vaccinations to allow the vaccine to reach its full potential and to ensure my pet has not had any reaction towards any vaccine. Should I allow my pet to stay at Back Bay Veterinary Hospital Daycare and Boarding facility less than 7 days after vaccination, I understand that my pet could be at risk of contracting a contagious virus/ disease.

LOSS/DAMAGE

Please be advised when bringing in personal items, we are not liable to anything lost and/or damage. We highly recommend NOT bringing personal items when dropping off. We provide blankets, toys, food, etc.

PETS OVER THE AGE OF 12 OR WITH SERIOUS HEALTH ISSUES

I was informed and accepted that there is no one to care for my pet(s) after hours. I understand the consequences of leaving my pets, given their age, unattended.

- If your pet is to be picked up by someone other than you, please inform front desk staff.
- All leashes and collars should be removed.
- We provide bedding and food dishes for all pets to stay comfortable.
- This agreement is valid from the date below and grants permission for future veterinary care without the need of additional authorization each time BBVH cares for my pet(s). The act of delivering my pet to the BBVH at this time or any time in the future indicates approval.
- There is no 24 hour personal on site. I understand that the hospital is NOT staffed overnight.

Signature:

Date:

ABANDONMENT LAW CLARIFIED

ACCORDING TO STATUTORY ABANDONMENT PROVISIONS, IF AN ANIMAL IS NOT PICKED UP FROM THE HOSPITAL WITHIN **14 DAYS** AFTER THE ANIMAL WAS DUE TO BE PICKED UP, THE ANIMAL IS CONSIDERED TO BE ABANDONED. THE VETERINARIAN, IF UNABLE TO FIND A NEW OWNER FOR THE ANIMAL AFTER TRYING FOR AT LEAST **10 DAYS**, MAY HUMANELY DESTROY THE ANIMAL IN COMPLIANCE WITH THE NOTICE REQUIREMENTS AND FORMALITIES OF THESE SECTIONS OF THE CIVIL CODE. ON THE OTHER HAND, IF THERE IS AN ATTEMPT OF THE OWNER TO PHYSICALLY RETRIEVE THE ANIMAL OR OTHERWISE CONTACT THE VETERINARY FACILITY OR GIVE NOTICE OF INTENT TO RETRIEVE THE ANIMAL WITHIN THE **14 DAY PERIOD**, THE ANIMAL WILL NOT BE CONSIDERED ABANDONED.

THE BASICS OF THE LIEN LAW

ACCORDING TO THE STATE BOARD OF VETERINARY EXAMINERS, THE FOLLOWING FACTS ABOUT THE LIEN LAW SHOULD HELP CLEAR UP MISINTERPRETATIONS OR MISUNDERSTANDINGS:

- A DOCTOR MAY KEEP AN ANIMAL AS A LIEN AGAINST MONEY OWED BY A PET OWNER FOR SERVICES RENDERED BY THE VETERINARIAN. DURING THIS PERIOD OF LIEN, THE DOCTOR MAY NOT CHARGE THE PET OWNER FOR FOOD AND BOARDING.
- IF THE AMOUNT DUE FOR VETERINARY SERVICES HAS NOT BEEN PAID WITHIN **10 DAYS** AFTER PAYMENT BECAME DUE, THE LAW AUTHORIZES THE VETERINARIAN TO SELL THE ANIMAL BY GIVING **10 DAYS** NOTICE AND NOT MORE THAN **20 DAYS** WRITTEN NOTICE.
- THE PROCEEDS OF THE SALE ARE TO BE APPLIED TO THE DISCHARGE OF THE LIEN WITH THE REMAINDER GOING TO THE LEGAL OWNER. THE VETERINARIAN CANNOT UNDER ANY CIRCUMSTANCES, DESTROY OR THREATEN TO DESTROY THE ANIMAL DURING THIS PROCESS.

I HAVE READ AND UNDERSTOOD THE ABOVE-MENTIONED LAW.

SIGNATURE OF OWNER

DATE

WAIVER AND RELEASE OF LIABILITY

This agreement is entered into by and between Back Bay Veterinary Hospital and the:

Owner:

Boarder/Patient(s):

- 1) By enrolling the above named and described pet(s), I represent that I am the legal owner of the named pet(s) and I assume all risks, dangers, and responsibility for injuries to the named pet(s). Owner understands and agrees that the owner is solely responsible for any harm to the owner's pet(s) while the owner's pet(s) is/are attending Back Bay Veterinary Hospital's Boarding and Daycare Facility.



- 2) Boarding very old, chronically ill or otherwise debilitated pets require extra care, which our caring and trained staff are happy to provide. However, special-needs pet(s), puppies or senior pet(s) naturally have a higher risk of injury, stress-related illness, or exacerbation of any pre-existing condition. As such, by boarding your special-needs pet(s), puppy or senior pet(s) with us, you are waiving any claim for injury, illness, or death experienced by your pet(s) while in our care.



- 3) Owner further understands and agrees that neither Back Bay Veterinary Hospital nor any of its employees, staff or volunteers, will be liable for any illness, injury, death, and/or escape of owner's pet(s) provided that reasonable care and precautions are followed, and owner hereby release all of them of any liability of any kind whatsoever arising from a result of owners pet(s) attending or participating at Daycare.



Owner hereby certifies that the owner has read and understands this Waiver and Release of Liability and the regulations set forth above. By signing this agreement, the owner agrees to be bound by its terms and conditions.

Signature

Date