



Dear Pet Owner,

We make every effort to keep your pet in a sanitized, comfortable, safe and loving environment. However, some things do occur with greater frequency while pets are boarded things that can be attributed to being boarded are diarrhea and kennel cough. Changes in diet, no matter how good the diet is, as well as the stress of being in a new environment (stress colitis) can cause diarrhea. This can usually be resolved by putting your pet on a bland diet for 5-7 days.

Bordetella (kennel cough), is an inherent concern in grooming boarding facilities. We insist, therefore that every dog is immunized for it within 6 months of staying with us. However, because the viruses and bacteria leading to kennel cough are air-borne, and carriers may have no symptoms, there is no symptoms, there is no way to guarantee that your pet will not be exposed to it. Realize that current vaccines will not prevent the cough, but they will lessen its severity and duration. This means that the vast majority of pets will get over it even without medications. Only the immunocompromised patient such as the very young and the very old, or those on immune-suppressive medications do truly get ill with it.

99.9% of the time, your pet's visit will be uneventful and pleasurable- however rare, illnesses are noted in boarding pets on occasion. Beyond the above, any disorders that may be noted while your pet is barding, would occur no matter where you pet is staying. Educated pet owners realize that although their pet may not appear sick, many illnesses have no outward signs and are undetectable without testing until they have advanced to a certain Degree. Additionally, we pay close attention, and keep records of your pet's habits; therefore we will notice any abnormalities sooner than most. Although it may be tempting to assume that your pet got ill BECAUSE of something done by the caretaker, we are herby explicitly stating that we run our business in an ethical manner, and will not be held responsible for any medical disorders which develop while you pet is in our care.

This Authorization is effective immediately and remains in effect for each admission of your pet.

Owner's Signature _____ Date _____

Print Name _____

BOARDING AND DAYCARE

Boarding Requirements

New Guests who wish to board their pets will be given a tour and consultation with our staff prior to boarding their pets.

First time Guests must:

1. Complete the Client Information/Financial Policy Sheet at the time of reservation. A signed imprint of the new guests' credit card as well as a copy of their driver's license are required (credit card will be charged for boarding or any other applicable services, if and when pets are not checked out on the due date of pick-up).
2. Payment must be made in Cash or Credit Cards ONLY.
3. Present current vaccinations before check-in.
4. Pre-pay, in full, for the duration of the pet(s) stay. This is non-refundable, however, hospital credit may be issued.
5. Provide written authorization from the owner to release the pet(s) to a relative or friend of the owner. Picture ID must be shown.

PLEASE ALLOW YOURSELF PLENTY OF TIME TO CHECK-IN YOUR PET(S) PRIOR TO DEPARTING ON VACATION.

BY SIGNING AND PRINTING YOUR NAME ON THE FIRST PAGE OF THIS FORM YOU ARE CONFIRMING THAT YOU HAVE READ AND HAVE ACCEPTED OUR HOSPITAL BOARDING AND DAYCARE POLICIES.